

ARE YOU READY TO **MAKE A DIFFERENCE?**




JOIN **CHEEKTOWAGA** FIRE

Cheektowaga Fire/EMS Departments are seeking passionate, dedicated individuals interested in joining their team as a volunteer firefighter, EMT or support member.

NO PRIOR EXPERIENCE NEEDED | FREE TRAINING PROVIDED | GREAT BENEFITS

LEARN MORE: JOINCHEEKTOWAGAFIRE.COM

Dear Neighbor:

We would like your feedback on our performance and the service you received from our volunteer fire department during your recent emergency or non-emergency call for assistance.

Our volunteers take great pride in their work and your response will help ensure that your fire department continues to deliver the highest level of service to its residents, visitors, and businesses.

1. The Fire Department's response was timely.

- Strongly Agree Agree Neither Agree/Disagree
 Disagree Strongly Disagree

2. Our volunteers were professional, polite, caring and courteous.

- Strongly Agree Agree Neither Agree/Disagree
 Disagree Strongly Disagree

3. Our volunteers were knowledgeable and competent.

- Strongly Agree Agree Neither Agree/Disagree
 Disagree Strongly Disagree

4. We explained the actions taken in an understandable way.

- Strongly Agree Agree Neither Agree/Disagree
 Disagree Strongly Disagree

5. Overall, how satisfied were you with the service you received from us?

- Very Satisfied Satisfied Adequate
 Unsatisfied Very Unsatisfied

Comments:

Date of Incident: *(Not Mandatory)* _____

Incident type:

- Emergency Medical Services Fire
 Public Assistance Community Event

Out of respect for our residents' privacy, we would like you to remain anonymous. However, if you want us to contact you regarding this survey or our services, please provide us with contact information in the space provided below.

Contact Name: _____

Contact Telephone Number: _____

Contact E-mail: _____

I'm interested in:

- Volunteering
 Donating
 Fire/Life Safety Information
 Having the fire department at a public event
 Having a fire department representative contact me
 Other: _____



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